

CURRICULUM VITAE

ABDUL WAHAB

46 Spruce Street
Moncton, NB, Canada, E1C7K2

Email: awahab@lakeheadu.ca
Cell: (+1437) 972-2880

EDUCATION

PhD in Information Studies/Science (in Progress)

University of Wisconsin-Milwaukee, USA

Specialization: Role of AI in Information Policy, Government Information Policy, Access to Information & Privacy Policy, and Information Security Policy.

Graduate Certificate of Public Policy Analysis (2023-2024)

University of Saskatchewan, Saskatoon, Canada

- Related Courses: Ideas in Public Policy Analysis, Indigenous Peoples & Public Policy, Economics for Public Policy Analysis

Master of Arts in English (Sep 2016 - May 2018)

Lakehead University, ON, Canada

- Notable courses: Postcolonial Writings, Advanced Scholarly Methods, Film Theory, Culture and Social Justice, Narratives of Climate Change

Master of Arts in English (May 2011 - June 2012)

Jahangirnagar University, Dhaka, Bangladesh

- Notable courses: Critical Literary Theories, Gender and Literature, Cultural Studies, Media and Communication, English Language Teaching (ELT)

Bachelor of Arts in English (March 2007 – April 2011)

Jahangirnagar University, Dhaka, Bangladesh

- Notable courses: Advanced English Language Skills, Literary Writings (Includes Different Periods & Genres), Research Methodology, English Language Teaching (ELT)

HONOURS/ AWARDS

- Faculty Research Award, Lakehead University (Sep. 2016- May 2018)
- M.S. & A.B. Chen LU 30th Anniv. Int. Grad Bursary, Lakehead Uni. (Aug.-Dec. 2017)
- International Tuition Waiver Scholarship, Dept. of English, Lakehead Uni. (April-July 2017)

ACADEMIC JOB EXPERIENCE

Lecturer (Oct. 2015- July 2016)

Bangladesh Army International University of Science & Technology (BAIUST), Bangladesh

- Taught multiple courses at the undergraduate level including communicative English courses as well as in-depth literature courses.
- Prepared syllabus and the course outline of courses as well as perform other duties.

Lecturer (August 2013- Oct. 2015)

Khwaja Yunus Ali University (KYAU), Bangladesh

- Taught multiple classes including general English courses, writing courses as well as in-depth literature courses at the undergraduate and graduate level in the dept. Of English.

- Taught ESL (English as a Second Language)/ communicative English courses offered in other departments at the university.

Administrative Roles in Academic Jobs:

- Worked as the founding Coordinator of the English Language Club at KYAU & BAIUST to train students for language tests (such as IELTS/TOEFL)
- Organized debate competitions, writing & presentation, competitions, and various cultural programs at the Language club.
- Took part as a member of the academic committee in the department to design syllabus and curriculum.
- Coordinated with different committees at the university to organize Seminars, Conferences, and extra-curricular activities.

CURRENT JOB EXPERIENCE

Appeals Officer, 06/ 2024 – Present

Canada Revenue Agency (CRA), Halifax-NSTSO

- Maintain an in-depth understanding of the Canadian tax reporting processes.
- Review and examine objections, tax-related claims, requests for appeals, and requests for assessments in an objective, impartial, timely, transparent, and professional manner to make informed decisions about appraisal notices, requests for appeal, and notices of objection.
- Apply the law and CRA policies accurately identifying objectors' proposals to resolve the disputed issues.
- Contact the objector or authorized representative to discuss the issues, obtain additional documentation and clarification, and explain the review's outcome.
- Send decision letter, Notice of Confirmation, and other Appeals correspondence.
- Ensure that the objector or authorized representative understands the reasons for the assessment and provide an open exchange of information to finalize the file and update the appropriate systems accurately.
- Perform all duties following the CRA's Code of Integrity.

Non-Filer Officer, 07/ 2023 – 06/2024

Canada Revenue Agency (CRA), Halifax-NSTSO

- Located and contacted non-compliant taxpayers or their representatives. Negotiate arrangements with taxpayers for filing outstanding tax returns.
- Obtained, reviewed, and analyzed information available internally and externally, including information from contact with third parties, relating to individuals, corporations, trusts, or partnerships. The information is used to establish the tax potential for outstanding returns.
- Initiated action, including assessments under subsection 152(7) of the Income Tax Act (ITA), to gain compliance with the filing requirements administered by the CRA.
- Provided information and assistance to taxpayers answering inquiries relating to the filing requirements administered by the CRA or actions taken on their accounts.

RESEARCH EXPERIENCE

Publications:

- Wahab, A. (2017). Mental illness: The healing power in Bessie Head's *A Question of Power*. *International Journal of English Literature and Social Sciences*, 2(4), 139–143.
<https://doi.org/10.24001/ijels.2.4.17>
- Wahab, A. (2017). Binary oppositions: The structure of power in *A Question of Power* by Bessie Head. *English Literature Journal*, 4(3), 821–823.

Recent Notable Research Work:

- Wahab, A. (2025). *Beyond transparency and consent: Critical rethinking of access to information and privacy in Canadian digital governance* (graduate paper). UWM.
- Wahab, A. (2025). *Legislative instruments and civic security: Evaluating federal information security in Canada* (graduate paper). UWM.
- Wahab, A. (2024). *Analyzing Nova Scotia's Output-based Pricing System (OBPS) as a carbon pricing policy in response to the Pan-Canadian Framework (PCF)* (Graduate paper, University of Saskatchewan, Public Policy Analysis program).
- Wahab, A. (2018). *Climate refugees: A potential threat to the border security of the USA in the film Climate Refugees by M. Nash* (Graduate paper, Lakehead University).
- Confinement in the African Apartheid Society: Re-reading Bessie Head's *A Question of Power* as a Confinement Narrative. (2018)

OTHER PROFESSIONAL EXPERIENCES

- Assistant Marketing Manager (Jan 2021- June 2023) Sherwin-Williams, Halifax, Canada
- Manager in Training (July 2019- Dec 2020) The Brick, Guelph, ON, Canada
- Grant Writer (Sep. 2018 – Dec 2018) Community Clothing Assistance, Thunder Bay, ON, Canada
- Marketing Coordinator (May 2017 – Aug. 2018), CAMPUSES Inc., Thunder Bay, ON, Canada

PROFESSIONAL CERTIFICATES

- Introduction to Accounting 01: Cape Breton University, NS (2023)
- Human Resource Management: Certificate Program (CPHR Canada Accredited) Completed Courses: HR Legislation, Workplace Health & Safety, Labour Relations, Organizational Behaviour. University of Manitoba - Winnipeg, MB, (2023)
- Advanced Digital and Professional Training (ADaPT) - Ted Rogers School of Management - Toronto Metropolitan University (2020)
- An Advanced Level Certificate for Master's and Doctoral Students (For Research in Humanities), Indiana University School of Education – IUPUI, (2016, during MA at Lakehead University)
- Tri-Council Policy Statement: Ethical Conduct for Research Involving Humans Course on Research Ethics (TCPS 2: CORE), Panel on Research Ethics (2016, during MA at Lakehead University)

PROFESSIONAL TRAINING COURSES, School of Public Service, Canada

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| • Fundamental of Information Management | • Performance Management for Government. |
| • Information Management in the Govt. of Canada | • How to be Digital in the Public Service. |
| • Information Management: Supporting Programs & Services | • Applying an Integrated Approach to Policy Making; Policy Implementation Case Study: The 2030 Agenda for Sustainable Development. |
| • Protecting Sensitive Information in GCdocs. | • Foundations of Data Analysis: The Analytical Process |
| • Access to Information and Privacy Fundamentals. | • Basic Analytical Methods, Data Analysis |
| • The System of Govt. from a Financial Perspective. | |

VOLUNTEER EXPERIENCE & ADDITIONAL INFORMATION

- Worked as a Treasurer (Team Leader) and Financial Planner for Lakehead University Student Association (LUBSA).
- Worked as an International Student Representative at Student Health Center, Lakehead University, Thunder Bay, Canada.
- Canadian Citizen and a Federal Government employee.